Track Preference: Earned Value Management

<u>Presentation Title:</u> Implementing Earned Value Management in the CxP EVA Systems Project Office

Synopsis:

This presentation will cover issues that were overcome and the implementation strategy to deploy Earned Value Management (EVM) within the Constellation Program, EVA Systems Project Office, as well as discuss additional hurdles that currently prevent the organization from optimizing EVM.

Abstract:

Earned Value Management (EVM), like project management, is as much art as it is science to develop an implementation plan for a project. This presentation will cover issues that were overcome and the implementation strategy to deploy Earned Value Management (EVM) within the Constellation Program (CxP), EVA Systems Project Office (ESPO), as well as discuss additional hurdles that currently prevent the organization from optimizing EVM. Each organization and each project within an organization needs to mold an EVM implementation plan around existing processes and tools, while at the same time revising those existing processes and tools as necessary to make them compatible with EVM. The ESPO EVM implementation covers work breakdown structure, organizational breakdown structure, control account, work/planning package development; integrated master schedule development using an integrated master plan; incorporating reporting requirements for existing funding process such as Planning, Programming, Budgeting, and Execution (PPBE) and JSC Internal Task Agreements (ITA); and interfacing with other software tools such as the Systems Applications and Products (SAP) accounting system and the CxP wInsight EVM analysis tool. However, there are always areas for improvement and EVM is no exception. As EVM continues to mature within the NASA CxP, these areas will continue to be worked to resolution to provide the Program Managers, Project Managers, and Control Account Managers the best EVM data possible to make informed decisions.





Implementing Earned Value Management in the Constellation Program (CxP) EVA Systems Project Office (ESPO)

Project Management Challenge 2010
Galveston, TX
February 9-10, 2010



Les Sorge/SGT, Inc.
ESPO Project Planning & Control





Implementation Goal & Presentation Agenda



The goal of the EVA Systems Project Office (ESPO) Earned Value
 Management (EVM) implementation is to utilize existing products and
 processes where possible or *influence* them to make them compatible
 with EVM



Agenda

- Work Breakdown Structure
- Organizational Breakdown Structure
- Responsibility Assignment Matrix and Control Accounts
- Work Packages / Charge Codes and Planning Packages
- Integrated Master Plan
- Integrated Master Schedule Primavera PM Tool Implementation
- Deltek Cobra Tool Implementation
- Integration / Interfaces to Other Processes / Tools
- EVM Integration with Prime Contractor
- Future Opportunities for Improvements
- Acronyms and Reference Documents
- Questions & Answers



Work Breakdown Structure (WBS)

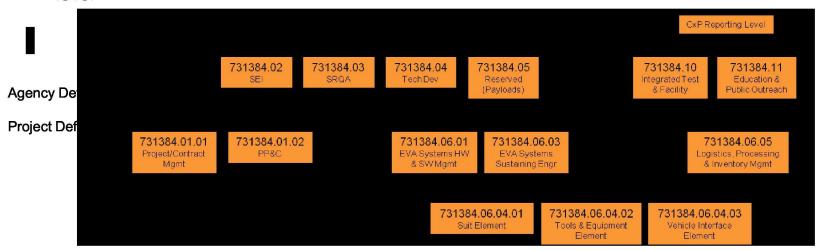


Summary of WBS requirements defined in NPR 7120.5D, Appendix G

- The standard space flight project WBS applies to the entire life cycle of the project
- Space flight projects will use the standard Level 1/2 WBS elements with level 1 as the Project name
- Level 3 and lower WBS elements will be determined by the project
- If there is no work to fit into a Level 1/2 WBS element, then an inactive placeholder element will be established
- A single WBS will be used for both technical / business management and reporting

ESPO Implementation

- The technical WBS matches the financial WBS excluding the 6 digit project code
- The figure below represents the CxP reporting level and the pre-defined Control Account level





Organizational Breakdown Structure (OBS)



- Defining the responsible organization versus the performing organization
 - Ask the question, "How does the Project Manager distribute the budget for control?"
- The Responsible Organization
 - Used to develop the Responsibility Assignment Matrix (RAM) and Cost Performance Report (CPR) Format 2
 - Aligns closely with the Work Breakdown Structure
- The Performing Organization
 - Based on NASA Center, Directorate, and Divisions
 - A budget forecasting requirement does exist for the performing organization for planning purposes



ESPO Responsible Organization EVA Systems Project Manager Technical Authority Chief Engineer Deputy Project Manager Chief Safety Officer Health & Medical Discipline Expert Secretary Technical Staff Contracting Officer Stakeholders Contract Specialist Crew Office Glenn Research Center Lead Operations Strategic Communications Operability Lead Level 3 Project Planning Systems Engineering SR&QA **Testing and Facilities** and Control and Integration Manager/COTR Manager Manager Manager Deputy Manager Deputy Manager Level 4 Production, Processing Technology Suit Element Tools and Vehicle Interface Manager **Equipment Element** Element and Sustaining Development Deputy Manager, Planning Engineering Deputy Manager, Technical Deputy Manager Manager Manager



Responsibility Assignment Matrix (RAM) & Control Accounts (CA)



- Prime added as an organization in the OBS per ANSI-748 guidance
 - This structure allows budgets to be segregated between prime and non-prime work while still reinforcing the "integrated project – NASA and Prime" philosophy of ESPO
- ◆ CA nomenclature used: .29 for historical, .31 for NASA/non-prime, .32 for Prime
 - .31 used for all NASA/non-prime organizations for easy recognition in SAP financial system
 - Nomenclature works since multiple organizations don't support a WBS element

ESPO RAM Rev		Rev #:	001	Budget in (\$K)	Constellation EVA Systems Project Office											
ate:		11/3/2009									\$0.0					_
AD #:		CxP-EV-731	384-P1-00	OBS	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
AD Issi	ue Date:	7/10/2009			Historical CA	Project Mgmt	Project Planning & Control	SE&I	SR&QA	Technology Development	Suit Element	Tools and Equipment Element	Vehicle Interface Element	Testing and Facilities	Operations & Sustaining	CSSS Prime
		WBS		Description				v)	S		- O		>==	F IL	0 0	
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		731384.01.02		Project Planning & Control	731384.01.02.29	\$0.0	731384.01.02.31									731384.01.02.3
		\$0.0		Project Flaming & Control	\$0.0		\$0.0									\$0.0
ŀ	731384.02			Systems Engineering &	731384.02.29		\$0.0	731384.02.31								731384.02.32
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WBS and CA Levels



- Although the WBS expanded to a lower level, the summary level was requested as the control point
 - Control points/CAMs identified as the ESPO WBS Leads
 - The EVM implementation added "subsystem" summary lines between the Control Accounts and the Work Packages to match the expanded WBS
 - Each subsystem has it's own unique codes
 - Allows easier summation of performance / costs at the subsystem level
- The implementation strategy works, but in hindsight, it may have been better to use the lowest level of the WBS as the Control Account level
 - CAMs would have multiple Control Accounts
- Budget changes between subsystems would be more closely tracked 731384.06.04.01 Suit Element Pre-defined **Excerpt of ESPO WBS** CA Level .31 Govt CA .32 Prime CA **WBS WBS** Title 6.4.1 Suit Element .06.04.01.31.01 Suit Mgmt 6.4.1.1 WP/PP Suit Element Management & Administration .06.04.01.31.01.01 - Suit Mgmt - IOC 6.4.1.2 Suit Flement SE&I .06.04.01.31.01.a - Suit Mgmt - CxLEOOps 6.4.1.3 Suit Element Safety Etc. 6.4.1.4 Pressure Garment Subsystem .06.04.01.31.02 Suit SE&I 6.4.1.5 Portable Life Support Subsystem WP / PP Power, Communication, Avionics, and 6.4.1.6 Informatics (CAI) Subsystem .06.04.01.31.03 Suit Safety 6.4.1.7 Suit Ground Support Equipment (GSE) WP / PP

Etc.



Work Packages (WP) / Charge Codes & Planning Packages (PP)



The financial WBS / charge codes are maintained in SAP financial tool

- Over 400 charge codes previously existed in SAP prior to EVM implementation due to multiple re-builds (most codes never used)
- A "fresh" start was required for EVM
 - Several ideas were explored
 - Preferred option was an easily recognizable unique numbering for the CA
 - All "old" codes collected in the historical CA
- For CxP ESPO a WP equals a charge code equals the lowest WBS level
- Adhere to SAP rule that charge codes cannot cross NASA centers
- PP identified as a letter in the code and are not in the SAP financial tool
 - During rolling wave planning, a request for a new charge code will be submitted for the next sequential number to be opened in SAP

Excerpt of ESPO WP / PP

WBS Hement Long Title	Project/WBS
Extravehicular Activity	731384
Project Management	731384.01
Project Management	731384.01.01
Project Management and Administration	731384.01.01.01
GRC-Proj Mgt & Admin	731384.01.01.01.03
LaRC-EVA Project Management	731384.01.01.01.04
JSC-EVA-Project Mgmt.	731384.01.01.01.10
Project Management Plan	731384.01.01.02
GRC-Proj Mgmt & Admin	731384.01.01.03
Internal/External Project Review Support	731384.01.01.04
LaRC-Internal/External Proj Review Spt	731384.01.01.04.04
Performance Management and Reviews	731384.01.01.05
JSC-Proj Mgmt & Amin	731384.01.01.10
NASA Project Management	731384.01.01.31
JSC-EVA Project Mgmt - IOC	731384.01.01.31.01
JSC-External Review Supt thru KDP C	731384.01.01.31.02
GRC-EVA Project Mgmt -IOC	731384.01.01.31.03
LaRC-External Review Supt thru KDP C	731384.01.01.31.04
PP - JSC-EVA Project Mgmt - CxLEOOps	731384.01.01.31.a
PP - JSC-EVA Project Mgmt - CxLEOOps -2	731384.01.01.31.aa
PP - JSC-EVA Project Mgmt - HLR	731384.01.01.31.5a
PP - GRC-EVA Project Mgmt - HLR	731384.01.01.31.5b
JSC-CSSS Project Managment	731384.01.01.32

Work Packages /

Charge Codes *



NASA Life

Project

Phases

Project

Gates &

Life Cycle

Reviews Human Space Flight Project

Reviews1

Robotic Mission Project

Reviews1

Launch

Reviews

Readiness Reviews Supporting

Re-flights

Major Events Agency

Life Cycle

Cycle Phases

Integrated Master Plan (IMP)



Accomplishment

- NASA Project life cycle defined in NPR 7120.5D, starting point used to define the ESPO IMP
- CxP ESPO defined as two separate Projects, Initial Capability and Lunar Capability, that are linked
- IMP needs to capture <u>all</u> work content of the entire Project
 - IMP events added for work content that is not readily defined by the life cycle phases

FORMULATION

Approval #

Phase B:

Technology Completion

Baseline Project Plan?

Re-enters appropriate life tycle phase if modifications are needed between flights

PDR

(NAR

Systems Acquisit:

System

Int & T

Phase C:

Final Design &

Fabrication

CDR/

PRRZ

CDR/

PRR2

Peer Reviews, Subsystem PDRs, Subsystem CDRs, and System Reviews

IMP jointly developed with the Prime

Phase A:

Concept & Technology

Development

Preliminary Project Plan

4

SRR SDR

SRRMDR

(PNAR

Pre-Systems | Acquisition

Pre-Phase A:

Concept

Studies

KDP A

FAD

Draft Project.

1191	r		Significant	Accomplianment							
Coc	de	Event	Accomplishment	Criteria							
L	Luna	r Capability									
L.A		irements Development & System Definition									
L.B		ninary Design									
L.C		Design									
L.D											
L.E			on Program								
	EVA Systems Project Office										
	.S Initial Capability Integrated Master Plan										
L.T	IMP		Significant								
L.U	Code	Event	Accomplishment	Accomplishment Criteria							
L.V	1	Initial Capability									
L.W	A	Requirements Development & System Definition									
L.X	(I.B	Preliminary Design									
I F	l.B.02		VIE PDR								
_	I.B.04		Suit Element PDR								
	I.B.05	X	FVA Systems PDR	>							
				EVA Systems PDR Planning							
	I.B.05.a			Complete							
				EVA Systems PDR Requirements							
	I.B.05.b			Analysis Cycle Complete							
				EVA Systems PDR Design							
	I.B.05.c			Analysis Cycle Complete							
				EVA Systems PDR Hardware							
IM	I.B.05.d			Complete							
				EVA Systems PDR Testing							
	I.B.05.e			Complete							
e D:				EVA Systems PDR Products							
ssembly	I.B.05.f			Complete							
Lauric				EVA Systems PDR Execution							
	I.B.05.g			Complete							
KDP			Phase B Independent								
NUV.	1.B.06		Reviews								
				EVA Systems PDR SRB Activitie							
	I.B.06.a			Complete							
				Non-advocate Review (NAR) / KDI							
	I.B.06.b			C Gate Review Complete							
	I.C	Final Design									
1	I.D	System Test and Operational Readiness									
7	l.E	Operations & Sustainment									
RR	I.S	Manufacturing									
s and ment.	LT.	EVA Systems Tools		-							
uneru.	I.U	GSE									
	I.V	Facilities and TSE									
۸	LAME	Management and Integration									

Management and Integration

Award and Transition

Constellation Program Integration

Decommissioning and Close-out

Constellation Program

EVA Systems Project Office
Lunar Capability Integrated Master Plan

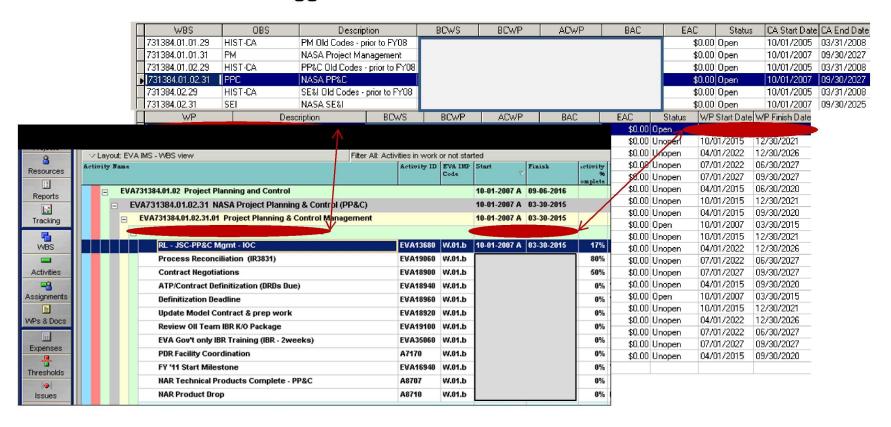
Significant



Integrated Master Schedule (IMS) Primavera PM Tool Implementation



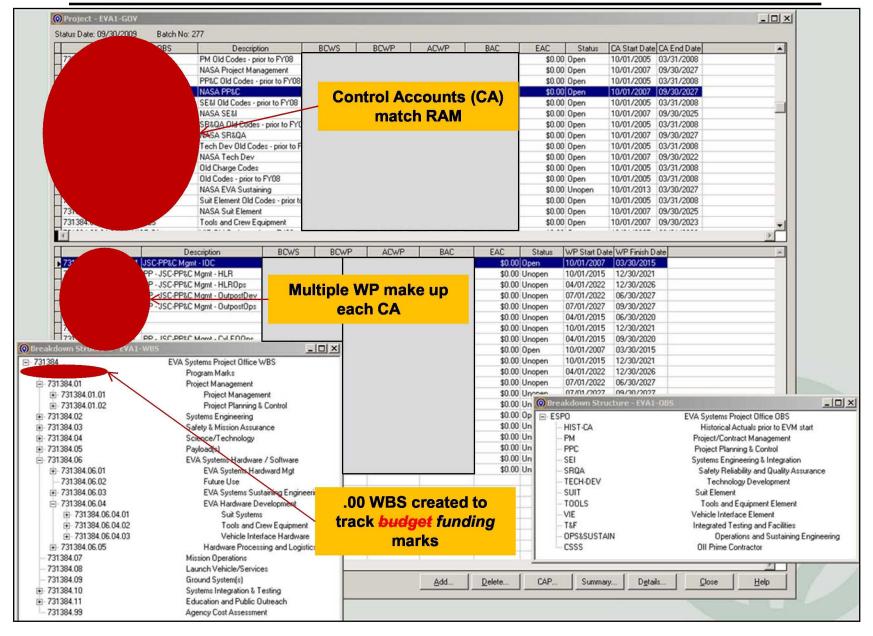
- The Primavera IMS developed with Resource Loaded (RL) activities linked to the budget WP / PP in Deltek Cobra
 - Activities were originally resource loaded in the Primavera IMS
 - Discovered resource loading easier to customize in Deltek Cobra as compared to Primavera
 - Resources removed from IMS and only the activity dates and % completes are now linked
 - Additional schedule detail added to the IMS by the rolling wave method
- All activities are also tagged with an IMP code for an event-driven view





Deltek Cobra Tool Implementation WBS / OBS / CA Structure

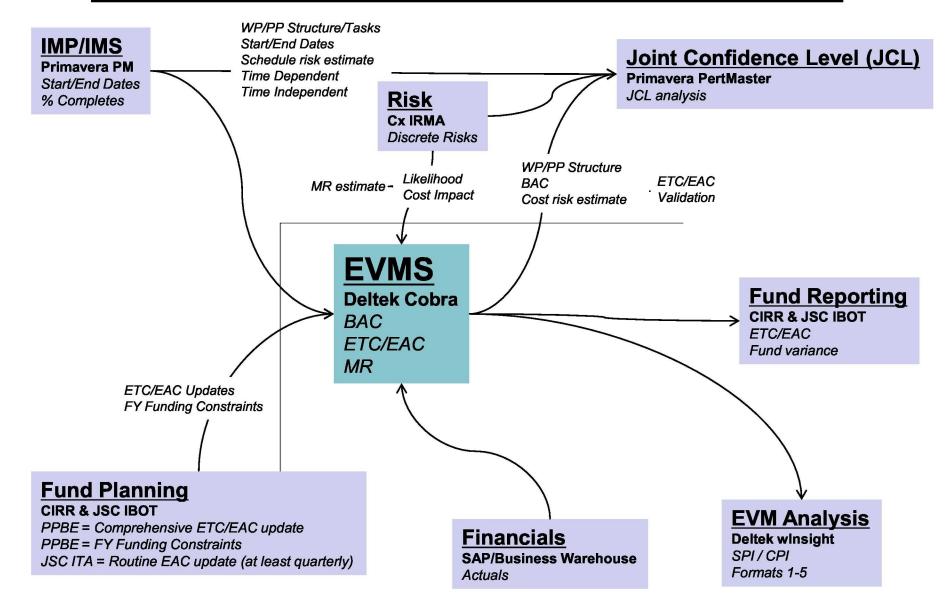






Integration / Interface with Other Processes / Tools



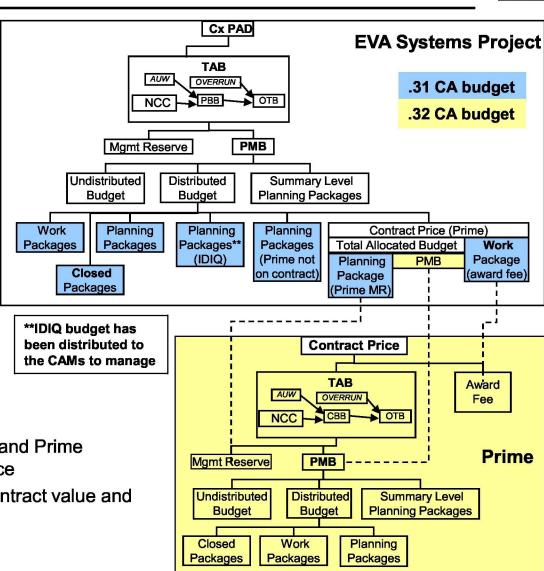




EVM Integration with Prime Contractor



- Driving requirement is NOT to replicate Prime EVM data within Project data
- Utilize Deltek winsight tool to integrate Prime EVM data with ESPO EVM data
- Items that must be addressed to integrate data:
 - Management Reserve (MR)
 - Undistributed Budget (UB)
 - Summary Level Planning Packages
 - Prime Award Fee
 - IDIQ content
 - Differences between Cx PAD and Prime contract periods of performance
 - Differences between Prime contract value and Government probable cost





Future Opportunities for Improvement



NASA financial systems (SAP) not fully compatible with EVM

- SAP set up as a cost collection system, not necessarily a performance measurement system
 - Requires obligation of funds at the lowest level of detail, i.e. the charge code for ESPO
 - System cumbersome on Procurement personnel to de-obligate & re-obligate funds from old to new charge codes
 - System sometimes creates situations of lagging actuals due to obligations at the lowest level, i.e. cost over obligations
 - System cumbersome with regards to timely creation and inability to close charge codes and does not limit access to charge codes
 - These issues have forced the creation of long duration work / planning packages (multiple years)
- Continued training for understanding of Earned Value concepts, in particular, separation of budget versus funding
 - Existing NASA processes (PPBE, JSC ITA, etc.) are funding processes that are being used synonymously with EVM budget processes
 - They should be linked to EVM funding processes (ETC / EAC)
- Not all organization support contracts structured to collect and report data to support Cx Project EVM requirements
 - Contract structure forces organizations to "guess" on the monthly costs collected against charge codes by applying estimates since data reported at a summary level
 - Manual entry process of support contract data into SAP precludes detailed data due to the time requirements to enter the data



Acronyms and Reference Documents



Acronyms

- CA Control Account
- CAM Control Account Manager
- CIRR CxP Integrated Resources Report
- CPR Cost Performance Report
- CxP Constellation Program
- ESPO EVA Systems Project Office
- EVA Extravehicular Activity
- EVM Earned Value Management
- EVMS Earned Value Management System
- IBOT Integrated Budget Office Toolkit
- IDIQ Indefinite Delivery, Indefinite Quantity
- IMP Integrated Master Plan
- IMS Integrated Master Schedule
- IRMA Integrated Risk Management Application
- ITA Internal Task Agreement
- JCL Joint Confidence Level
- JSC Johnson Space Center
- NPR NASA Procedural Requirements
- OBS Organizational Breakdown Structure
- PAD Project Authorization Document
- PP Planning Package
- PPBE Planning, Programming, Budgeting, and Execution
- RAM Responsibility Assignment Matrix
- RL Resource Loaded
- SAP Systems Application and Products
- WBS Work Breakdown Structure
- WP Work Package

Reference Documents

- NPR 7120.5D NASA Program and Project Management Processes and Requirements
- CxP 72179 CxP ESPO Project Plan
- CxP 72179 Anx01 CxP ESPO EVM Implementation Plan
- CxP 72179 Anx03 CxP ESPO IMP/IMS Implementation Plan
- ANSI/EIA-748 Earned Value Management Systems





Questions & Answers